

# Case Study OSS/BSS suite

for a leading operator in *Rwanda*

## Business Challenges

### Slow deployment

Supporting greenfield operator with the record deployment time of 15 days.

### Provisioning

For device bundling

## Solution Offered

CRM	Inventory
Billing	Mediation
Roaming	Provisioning

## Results Achieved

### Operational Statistics

**99.99%**

**Uptime**

Overall  
Subscribers **700,000**

Activations  
per day **70,000**

Customer  
calls per day

**21,000**

### Special Features Deployed

Comprehensive dunning process as per business requirements

Hybrid Account Management